

Indiana Department of Correction, Division of Youth Services 2020 Juvenile Detention Inspection - Compliance Report



Allen County Juvenile Center
2929 Wells Street
Fort Wayne, In 46808

Auditors

Rachel McCaffrey, Director of Juvenile Detention Inspections, Indiana Department of Correction
Terrie Decker, DYS Executive Director of Youth Services, Indiana Department of Correction
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Indiana Department of Correction
Division of Youth Services
302 W. Washington St. Rm. E334, Indianapolis, IN 46204

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Facility: Allen County Juvenile Center
2929 Wells St.
Fort Wayne, In 46808

Inspection Date: July 6, 2020

Auditors: Rachel McCaffrey
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INTRODUCTION

The 2020 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services would normally consist of three on-site facility inspections; staff and youth interviews; and an audit of the state detention standards. Due to the covid-19 global pandemic, we conducted one on-site facility inspection, along with staff and youth interviews, an audit of the state detention standards, and conducted testing on the candlelight levels and ventilation in accordance to the standards requirement.

While the proposed Indiana Juvenile Detention Facility Standards are in the process of being promulgated, Detention Facilities had the option to be audited on three hundred one (301) current detention standards or the corresponding two hundred and thirty-seven (237) proposed juvenile detention facility standards.

Allen County Juvenile Center chose to be audited on the current three hundred one (301) juvenile detention facility standards in 2020, for their 24th annual detention inspection. Of the three hundred and one (301) standards audited, twenty-six (26) standards require mandatory compliance and the remaining two hundred and seventy-five (275) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain "Full Compliance."

FACILITY INFORMATION

Facility county:	Allen
Governing authority:	Allen Superior Court
Name of facility administrator:	Shane Armstrong
Detention Director:	Shane Armstrong
Detention facility's mission:	The Allen County Juvenile Center views the concept of detention as being able to provide the community a continuum of services directed toward meeting the needs of individual juveniles who, for the protection of the community themselves, must temporarily be removed from their homes
Rated capacity:	138
Population during on-site visit:	24
Average daily population for the last 12 months:	25
Average length of stay for the last 12 months:	25
Year the building was built:	2004
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	Painting, LED lighting conversion, installation of flat panel tv's on all living units, DVR#2 replaced for surveillance system
Major upgrades since last audit (i.e. plumbing, electrical, security system):	Plumbing, electrical, new additions, security systems
De-escalation techniques training:	Handle with Care
Physical force techniques training:	Handle with Care
Chemical agents permitted:	No
Name of food service provider:	Trinity Services Group
Name of food service supervisor:	Casey Shaffer
Name of health care authority individual or agency and license/certification:	Regina Humphrey, Nurse Practitioner
Name of mental health care authority individual or agency and license/certification:	Klinton Krouse, HSPP Rebecca Kelley, LMHC Keisha Thierry, LAC
Education Services:	Full day secondary program administered by the local school district. Evening HSE/adult education classes administered by the local school district.

Allen County 2020 Audit

Standards	<u>All Mandatory Standards, Security Standards, and Training Plan (8-3-52)</u>
On-site Visit conducted: July 6, 2020	<ul style="list-style-type: none"> • <u>Fifty-Four Total Standards Audited</u> • <u>26 Mandatory and 28 Recommended</u> • <u>1 Administration Standard, 15 Safety Standards, 27 Security Standards, 4 Food Service and Hygiene Standards, and 7 Medical Standards</u> • Number of Standards Not Applicable: 0 • Number of Mandatory Standards in Compliance: 26 • Number of Recommended Standards in Compliance: 28
Auditors:	Rachel McCaffrey, Terrie Decker, and Kristin Herrmann (Inspection) Kristin Herrmann (Files)
Facility Tour:	The facility tour was conducted by Shane Armstrong. This inspection focused on mandatory standards. Areas such as medical, janitorial closet, kitchen, visitation rooms, search areas, private interview rooms, youth rooms, youth living areas, personal and property areas, mechanical and safety areas were inspected. It was ensured that staff had access to the Emergency Manual.
Youth Interviews:	Two youth were interviewed at the facility. (1 male and 1 female) They were asked questions regarding areas that were inspected and correspond with mandatory and security standards.
Youth Responses:	Both youths reported that they felt safe in the facility environment and that everything works properly. One youth complained that it was cold on the unit while the other said it was comfortable. Both youth shared that they understood the process of obtaining medical attention and were satisfied with the care they had received. The recommendations shared by both youth was for better tasting food and larger portions. One youth recommended better fitting clothing and for longer summer school hours.
Staff Interviews:	Two line staff were interviewed with one of them working line and control.
Staff Responses:	Both staff stated that their training on fire and emergency evacuation was on the job training, during orientation, and monthly drills. They both felt comfortable with the procedures of fire and emergency evacuations. They talked through the scenario of what to do in an emergency stating that control directs their movements and they is a

	<p>master key in the event that control is compromised, They both touched on what to do with disabled, incapacitated, and high security juveniles. Both staff said that the information documented is everything that happens from cleaning to movement to counts. They shared that they are trained in using mechanical restraints and that they are used with pre-approved permission due to their training. They stated that the facility conducts four-minute response time training once a year, along with the suicide-prevention program. The final question they reported on was that if a youth comes in under the influence of alcohol, opiates, or other stimulants that the youth must receive medical clearance before they leave and isolation cell where they are provided with hydration to clear their system and a smock and suicide blanket for their protection.</p>
Non-compliant Standards:	None
Recommended Action:	None

Standards:	Safety, Justice & Order, and Education Standards
Desk Audit Conducted:	<ul style="list-style-type: none"> • <u>Ninety-One Total Standards Audited</u> • <u>6 Education Standards, 45 Justice & Order Standards, 40 Safety Standards (Recommended)</u> • Number of Standards Not Applicable: 0 • Number of Recommended Standards in Compliance: 91
Auditors:	Rachel McCaffrey
Youth Interviews from 7/6/2020 On-Site Visit:	Two youth were interviewed at the facility. (1 male and 1 female) They were asked questions regarding areas that were inspected and correspond with standards audited during this section.
Youth Responses:	Both youth felt comfortable in their knowledge of the facility rules and sanctions. One youth felt that the rules were not fair while the other found that the sanction fit with the rules broken. They both spoke of being able to have private contact with their attorney, court official, or probation officer. Both shared that were able to write letters home every Saturday and that stamps were provided. They said that they both received a copy of the facility handbook and could keep it in their rooms. Both youth rated education at the facility a “5” on a scale on one to five with five being enjoyable/liked.
Non-compliant Standards:	None

Recommended Action:	None
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Standards:	<u>Food Service & Hygiene, Medical, Mental Health, and Program Standards</u>
Desk Audit Conducted:	<ul style="list-style-type: none"> • <u>Seventy-Eight Total Standards Audited</u> • <u>17 Food Service and Hygiene Standards, 31 Medical Standards, 6 Mental Health Standards, 24 Programs and Services Standards (Recommended)</u> • Number of Standards Not Applicable: 0 • Number of Recommended Standards in Compliance: 78
Auditors:	Rachel McCaffrey
Youth Interviews from 7/6/2020 On-Site Visit:	Two youth were interviewed at the facility. (1 male and 1 female) They were asked questions regarding areas that were inspected and correspond with standards audited during this section.
Youth Responses:	Both youth reported that they were given three meals a day with at least two of the meals having hot items. Both shared that they felt the food tasted bad. They both reported that all necessary hygiene items were given to them during their intake processing. They receive clean set of clothing every day, except for pants and night gowns that are given every Monday, Wednesday, and Friday. Both youth shared that they were asked questions about their health and mental health upon their arrival and felt that their medical information and mental health was kept confidential and taken seriously.
Non-compliant Standards:	None
Recommended Action:	None

Standards:	<u>Administration Standards</u>
Desk Audit Conducted:	<ul style="list-style-type: none"> • <u>Seventy-Eight Total Standards Audited</u> • <u>78 Total Administration Standards, Recommended</u> • Number of Standards Not Applicable: 2 • Number of Recommended Standards in Compliance: 66
Auditors:	Kristin Herrmann

Non-compliant Standards:	3-1.10, 3-1.26, 3-1.41, 3-1.45, 3-1.52, 3-1.57, 3-1.58, 3-1.59, 3-1.60, 3-1.62
Recommended Action:	The recommended action to see these standards in compliance for the next audit, is to provide documentation that clearly supports the standards and to provide clarified information.

Inspection Results based on CURRENT STANDARDS:

	Mandatory	Recommended
Total Standards Audited - 301	26	275
Number of Standards Not Applicable	0	2
Number of Standards in Non-Compliance	0	10
Number of Standards in Compliance	26	263
Total Percentage of Compliance	100%	96.34%

Was the facility required to implement a corrective action plan as a result of the audit? **NO**/YES

CONCLUSION

Allen County Juvenile Detention Center is in full compliance with the 2020 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (812) 929-3980 should you have any questions concerning this report.

Respectfully submitted,

Rachel McCaffrey

Director of Juvenile Detention Inspections
Indiana Department of Correction/Division of Youth Services

cc: Terrie Decker, DYS, Executive Director of Youth Services
Honorable Andrea R. Trevino, Superior Court
Shane Armstrong, Superintendent
pursuant to 210 IAC 8-1-5(f)

File